

Title: Implementation consultant
Job Category: IT/Software Development
Industry: Computer/IT service
Category: [Software implementation and Consulting]
Experience: 3-5 years
Status: Full Time,
Employee Salary: [xxx]
Job Location: New York City
Company: FMX solutions US inc.

FMX Solutions is a dynamic small business company developing and providing new IT services related to ITSM-ITAM and is looking for an implementation Consultant with experience in working with IT management service software (ITSM/ITAM).

Mission:

- Providing implementation services related to the specifications, installation, administration, testing, training and support of ITSM-ITAM software application;
- Project management: managing expectations, timelines, deliverables, budget
- Working on several projects simultaneously at different stages of delivery;
- Presales support: participate to the preparation of demonstration databases and developing proposals and costs estimates

Profile:

- Minimum of 3 years of experience within a corporate environment,
- Bachelor degree in science or related field
- Significant experience with IT management software specification, installation, configuration, training and support and data processing (Extract, transform and load),
- Successful experiences conducting ITSM software implementation with direct contact with customers,
- Knowledge of IT management process,
- Knowledge of ITIL (ITIL certification a plus),
- Knowledge of COBIT a plus,
- Knowledge of Sql and Oracle database a plus,
- Experience in pre-sales support a plus,
- Ability to manage relations with the customers,
- Ability to travel and to work independently as well as within a team environment,

Send your resume to careersPM@fmxsolutions.com